

# Biosecurity New Zealand

Tiakitanga Pūtaiao Aotearoa

# Target Evaluation BMSB season review 2019/20

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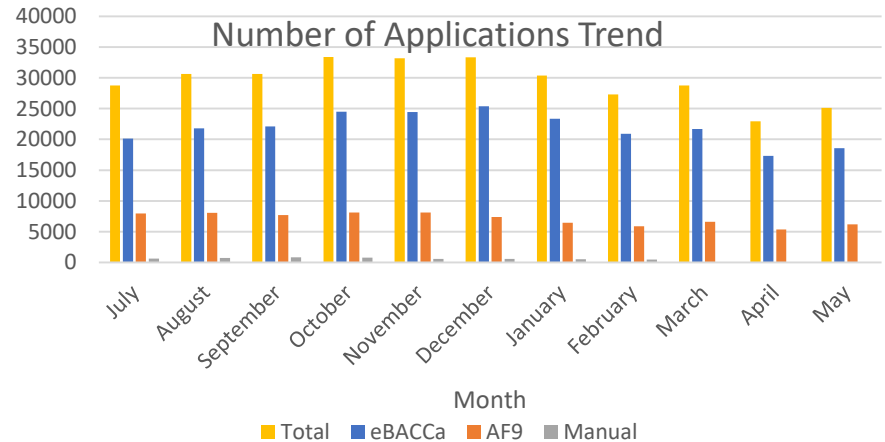
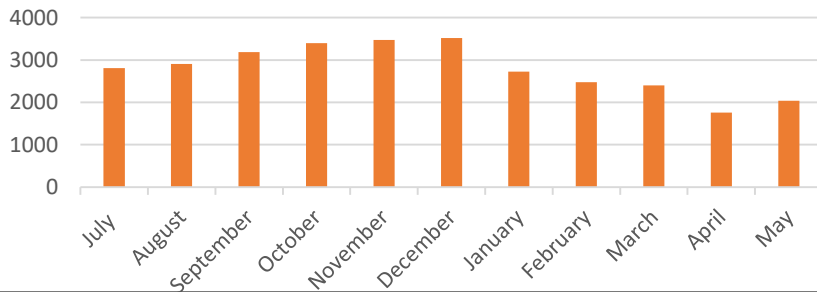
Ministry for Primary Industries  
Manatu Ahu Matua



# General info Review of 19/20 season

- Summary of season
- General volume increases express freight and sea freight
- Covid -19 Impact
- Processing of Lodgements performance
- Phone calls
- Urgency Process

Number of Calls 19/20



# Season Volume comparison of 1<sup>st</sup> Air and Sea lodgements to MPI 18/19 and 19/20

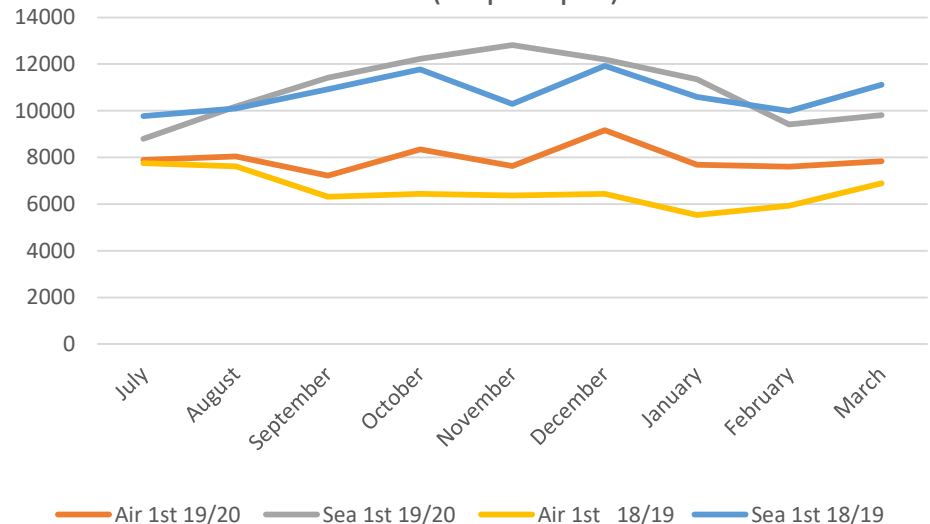
19/20 Application Volumes were higher than 18/19 season and covid-19 impact:

- in Feb/March 2020 sea freight volumes dropped for the first time below the 18/19 volumes.
- A decrease can also be seen in airfreight applications.

AF9# usage throughout BMSB seasons 18/19 19/20



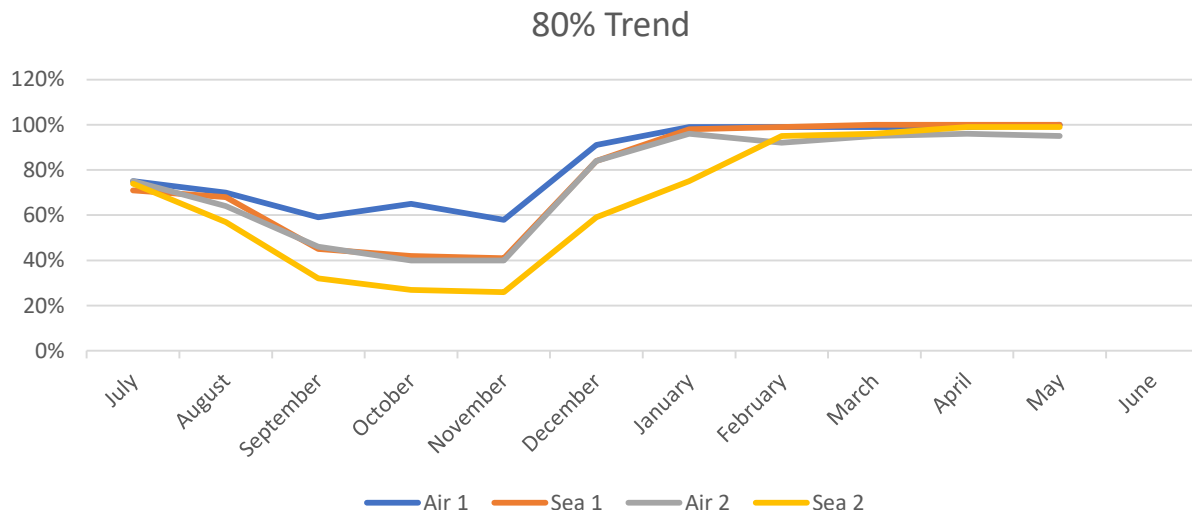
Season comparison 18/19 and 19/20 BMSB season ( Sept -April)



# Turnaround of lodgements

Although Operational performance targets were not met in August – end of November the majority of applications were completed within OPT and the remaining Lodgements screened close to the OPT. Agents experienced a 3 day ( 72 hour) turnaround even in the busiest months November /December 2019.

*Note: Therefore the OPT measures do not necessarily indicate that there is an immediate problem in turnaround times.*



Service Category	Service Level - Business Hours	
	80%	95%
Air Cargo - 1st Submission	3	5
Sea Cargo - 1st Submission	21	30
Air Cargo - 2nd Submission	2	4
Sea Cargo - 2nd Submission	4	6
Number Retrospective BACCs	<0.5% of Total Volume	



# Observations 18/19 & 19/20 BMSB season

Industry Notifications – sent out weekly – forecasting based on the previous weeks, proved to be accurate and stable, updates included volumes , OPT’s, and the most frequently asked questions of the week.

- Draft standards for VMP and Seaco were released to Industry 14/05/2020
- BMSB Industry Survey “ Have your say” was released 11/05/2020
- Over the 8 month BMSB season : CEC staff [BMSB@mpi.govt.nz](mailto:BMSB@mpi.govt.nz) answered 4,466 enquiries and the Standards Team answered 597 enquiries.
- Priority clearances and queue priorities maintained – manifest inbox volumes low.
- The Australian queue sea freight queue worked well.
- No Demurrage , storage , detention claims to MPI TET ( in relation to processing times) received.



# Compliance with mandatory offshore treatment requirements for VMP and Seaco19/20 BMSB season

## VMP

10644 Lodgements were screened by TET, of those 528 BACC's were generated " Hold on Board" for example due to "no evidence of offshore treatments conducted presented to TET at the time of lodgement".

*Approximately 500 of these were then resolved by submitting the offshore TR certificates.*

*Less than 2% of VMP consignments were assessed by the standards team and fumigated on arrival under various CTOd directions.*

## SEACO

Italian containers required fumigation offshore, only sensitive containers were directed for "MPI supervised devan" on arrival .

- TET directed 1740 containers for MPI supervised devan
- 89 BACC were generated with " Hold on Board" due to non conformance " for example no treatment conducted offshore".

