Industry Course Catalogue

12th December 2024



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WiseTech Academy Catalogue of courses for freight forwarding and logistics industry

The courses

The WiseTech Academy (WTA) courses available are broken into seven different categories.

Categories 4 and 5 are available within the WTA Subscription Model.

- 1. The Airfreight IATA Dangerous Goods Accreditation courses
- 2. The Sea freight IMDG Dangerous Goods Accreditation courses
- 3. The 49CFR Land and awareness Accreditation courses
- 4. The Diploma of International Freight Forwarding available within a Subscription model
- 5. The Industry courses available within a Subscription model
- 6. The corporate compliance courses
- 7. The Australian Biosecurity and Customs Compliance courses

The following is a list of the courses including their descriptions under each category



1. The Airfreight IATA Dangerous Goods Accreditation courses

The three airfreight Air Freight Dangerous Goods IATA Accreditation courses are listed below. These are priced separately and <u>not available within the Subscription model</u>.

Preparing DG (Hazmat) Consignments (excluding Radioactive) for shippers, freight forwarders, cargo agents, manufacturers and exporters – IATA Approved

Course type

Accreditation: US\$290

This course meets ALL "Initial" and "Recurrent" training requirements for shippers and freight forwarders preparing dangerous goods consignments.

Preparing DG (Hazmat) Consignments (All classes) for shippers, freight forwarders, cargo agents, manufacturers and exporters-IATA Approved

Course type

Accreditation: US\$290

This course meets ALL "Initial" and "Recurrent" training requirements for shippers and freight forwarders with responsibilities that include preparing dangerous goods/hazmat consignments intended for air transport in accordance with ICAO Part 1, Chapter 4 of the technical instructions, 49CFR Part 172 Subpart H, and function 7.1 in IATA's "Dangerous Goods Training Guidance".

Accepting DG (Hazmat) Consignments for freight forwarders, shippers, airlines, cargo terminal operators, ground handling agents, freight forwarders, cargo agents and consolidators – IATA Approved

Course type

Accreditation: US\$290

This course meets ALL "Initial" and "Recurrent" training requirements for airline cargo agents, airlines, cargo terminal operators and ground handling agents, with responsibilities that include processing or accepting dangerous goods/hazmat consignments intended for air transport in accordance with ICAO Part 1, Chapter 4 of the technical instructions, 49CFR Part 172 Subpart H and **function 7.1 and 7.3** in IATA's "Dangerous Goods Training Guidance".



2. The Sea Freight IMDG & 49CFR Dangerous Goods Accreditation courses

IMDG Code – Packing, preparing and accepting Dangerous Goods (Hazmat) consignments for freight forwarders, consolidators, cargo agents, and shippers

Course type Accreditation: US\$130

This course will provide shippers, consignors, freight forwarders, manufacturers, consolidators, packers and handlers loading/unloading cargo transport units, tanks and bulk containers operations with extensive knowledge to interpret and apply the requirements of the International Maritime Dangerous Goods or IMDG Code when preparing and/or handling consignments of non-bulk and bulk dangerous goods /hazmat being shipped by sea transport.

This course is designed for personnel who have either no previous dangerous goods/hazmat compliance training, or those seeking refresher training to renew their certificate.

IMDG Code – Preparing non-bulk Dangerous Goods (Hazmat) consignments for shippers, consignors, manufacturers and exporters

Course type

Accreditation: US\$130

This course will provide shippers and freight forwarders with the knowledge to interpret and apply the requirements of the International Maritime Dangerous Goods or IMDG Code when preparing consignments of dangerous goods being shipped by sea transport.

This course is designed for personnel who have either no previous dangerous goods/hazmat compliance training, or those seeking refresher training to renew their certificate.

IMDG Code – Packing and loading/unloading Dangerous Goods (Hazmat) consignments into cargo transport units

Course type Accreditation: US\$130

This course will provide you with the knowledge to interpret and apply the requirements of the International Maritime Dangerous Goods or IMDG Code if you pack or are involved in handling Dangerous Goods/Hazmat cargoes being sent by sea transport.

This course is designed for personnel who have either no previous dangerous goods/hazmat compliance training, or those seeking to renew their accreditation.

IMDG Code - Senior Dangerous Goods (Hazmat) managers and Dangerous Goods Safety Advisors (DGSAs)

Course type Accreditation: US\$130

This course will provide you with the knowledge to interpret and apply the requirements of the International Maritime Dangerous Goods or IMDG Code if you pack, or are involved in handling Dangerous Goods/Hazmat cargoes being sent by sea transport.

This course is designed for personnel who have either no previous dangerous goods/hazmat compliance training, or those seeking to renew their accreditation.



IMDG Code - Tank and bulk container operations

Course type

Accreditation: US\$130

This course will provide shippers, consignors, freight forwarders, manufacturers and exporters with the knowledge to interpret and apply the requirements of the International Maritime Dangerous Goods or IMDG Code when preparing consignments of bulk dangerous goods /hazmat being shipped in tanks and bulk containers by sea transport.

This course is designed for personnel who have either no previous dangerous goods/hazmat compliance training or those seeking refresher training to renew their certificate.

IMDG Code - Vessel operations for ship operators and crew

Course type

Accreditation: US\$130

This course will provide ship operators and crew with the knowledge to interpret and apply the requirements of the International Maritime Dangerous Goods or IMDG Code to the management of operations of a ship carrying dangerous goods/hazmat.

This course is designed for personnel who have either no previous dangerous goods/hazmat compliance training, or those seeking refresher training to renew their certificate.

IMDG Code - Ship loading and unloading operations for stevedores and dockside workers

Course type

Accreditation: US\$130

This course will provide stevedores, dockside workers, and other personnel with direct responsibilities for loading and unloading dangerous goods/hazmat cargoes from vessels with the knowledge to interpret and apply the requirements of the International Maritime Dangerous Goods or IMDG Code.

This course is designed for personnel who have either no previous dangerous goods/hazmat compliance training, or those seeking refresher training to renew their certificate.



3. The 49CFR Land Transport and Awareness Accreditation courses

Hazmat Land Transport 49 CFR

Course type Accreditation: US\$290

Course type

This is a comprehensive course providing essential knowledge to interpret and apply the requirements of 49 CFR when preparing and/or handling consignments of hazardous materials being shipped by land transport. It is designed for personnel who have either no previous hazardous materials compliance training, or those seeking refresher training to update their knowledge and renew their certificate.

Hazmat General Awareness 49 CFR

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Accreditation: US\$84

Get familiar with the rules and regulations issued by the Departments of Transportation and Homeland Security concerning the transportation of hazardous materials. Designed to raise awareness and ensure compliance with hazmat regulations, this course equips participants with essential knowledge regarding the safe handling, transportation, and management of hazardous materials.



4. The Diploma of International Freight Forwarding (available within Subscription Model Pricing)

Introduction to international freight forwarding

Course type Diploma: US\$40.00 or Subscription Model

This course will provide you with a comprehensive understanding of international freight forwarding, including the modes of international transport, cargo packing and stowage, and considerations for determining the most appropriate methods of transport.

Sea transport in the global supply chain

Course type
Diploma: US\$40.00 or
Subscription Model

Throughout this course, you will learn about the various components of the sea freight industry, including an introduction to role of sea transport in global supply chain, containerization, organizations and regulations in sea transport, safety and security at sea, ship types and their cargo, shipping methods and services, world ports and operations, sea transport documentation, and routing and ocean freight pricing.

The types and functions of international sea containers

Course type Diploma: US\$40.00 or Subscription Model

In this course, you will learn about the various types of containers used for sea freight transport, including standard containers, open-top containers, flat-rack containers, refrigerated containers, and more. You will also learn about the packing and minimizing risk for containerized cargo transport, including the proper handling and securing of cargo within containers, the international organizations and conventions that have been established to ensure safe and efficient container transport, and waybills, accompanying documents, and pricing for sea freight container transport.

Air transport in the global supply chain

Course type Diploma: US\$40.00 or Subscription Model

In this course you will learn about the various components of air cargo operations, including regulatory bodies and international conventions, types of air freight forwarders, geography and air cargo rules, air cargo aircraft and unit load devices (ULDs), air cargo handling, acceptance, and security, air cargo consolidation, air cargo automation and CASS, air cargo rates and charges, the air waybill, and air chartering.

Road transport in the global supply chain

Course type Diploma: US\$40.00 or Subscription Model

In this course, you will learn about the various components of road transport in the international supply chain, including the International Road Transport Union (IRU) the leading organization in the road transport industry, the geography of road transport various types of road vehicles and services available, as well as the legal requirements for transporting goods by road. Additionally, you will learn about the importance of material-handling equipment in road transport and how technology is transforming the industry.



Rail transport in the global supply chain

Course type
Diploma: US\$40.00 or
Subscription Model

In this course you will learn about the various components of rail transport in the international supply chain, including rail car types, the geography of rail transport, operational procedures of rail transportation, the importance of waybills and tariffs for international rail transport, as well as the legal requirements for transporting goods by rail.

National & International carriage by inland waterway

Course type Diploma: US\$40.00 or Subscription Model

This course is designed to provide you with a comprehensive understanding of inland waterway transport, its geography, and the various types of barges used in this mode of transport.

You will study water transport along the three great canals (Suez, Panama, and Kiel), in addition to the six major navigable inland waterways systems. These waterways form part of international supply chains, particularly when multimodal transport is used for cargo movement.

Additionally, you will learn about the legal requirements of transport by inland waterway, the different documents required for the carriage of goods by inland waterway, and technology developments in this mode of transport.

Multimodal transport in the global supply chain

Course type
Diploma: US\$40.00 or
Subscription Model

In this course, you will learn about the various components of multimodal transport, including the types of multimodal transport, networks, and usage case studies, the importance of MTOs and the various services they provide, as well as the legal requirements for transporting goods using multimodal transport. Additionally, you will learn about the planning and execution of multimodal transport shipments and the safety, security, and insurance considerations associated with this mode of transportation.

International logistics, warehousing, and distribution

Course type Diploma: US\$40.00 or Subscription Model

This course will provide you with a comprehensive understanding of logistics and supply chain management, including 3PL structures, logistics functions, warehousing types, warehousing functions, and transportation in logistics.

You will explore the link between logistics and inventory management, packaging in logistics, information handling, and automation, including the use of technology to manage logistics operations.

Understanding Incoterms® 2020

Course type Diploma: US\$40.00 or Subscription Model

This course will provide you with a comprehensive understanding of the Incoterms® 2020 rules, including their use and application in international trade. You will learn about the different Incoterms® 2020 rules, including their definitions and how they allocate responsibilities between buyers and sellers.

In addition, the course will cover the implications of using different Incoterms® 2020 rules for costs, risk, and insurance, as well as how to select the most appropriate Incoterms® 2020 rule for a particular transaction.



Safety and security in the global supply chain

Course type Diploma: US\$40.00 or Subscription Model

The safety and security of all involved in the supply chain is of paramount importance for successful international trade. This course provides an in-depth exploration of the safety risks in the movement of international cargo, including environmental factors, personnel, facilities, information, and equipment, right through to more obvious risks, such as terrorism.

You will examine the nature of these risks and how to identify them in various stages of the supply chain and, on completion, understand the role of international bodies in security and safety management, including the World Customs Organization, World Health Organization, and International Maritime Organization. You will also know the various international frameworks and systems in place to manage security and safety risks in the supply chain.

Dangerous goods (Hazmat) awareness in the global supply chain

Course type Diploma: US\$40.00 or Subscription Model

This course will provide you with a comprehensive understanding of the governance and framework for handling consignments of dangerous goods in the supply chain, including the roles and responsibilities of the parties in the transport chain.

You will also study the importance of training in dangerous goods handling and the different classifications of dangerous goods, the different types of packages and containers used for dangerous goods, and the methods of packing, as well as the requirements for marking, labeling, and handling dangerous goods.

Global customs conventions and procedures

Course type Diploma: US\$40.00 or Subscription Model

In this course you will learn about the role of customs in international trade, including the importance of customs compliance and the different customs transit procedures, and will study the various storage options available, including customs bonds, warehouses, and free zones, as well as the customs clearance process and the different types of customs duty and taxes.

In addition, the course will cover the origin of goods and the procedures for determining tariff classification, as well as the customs debt, guarantees, and payment procedures.

You will also study the various prohibitions and restrictions that apply to the movement of goods, including UN Security Council resolutions on sanctions. Finally, the course will cover the export and exit procedures, and freight forwarder liability.

Reducing Greenhouse Gases in the global supply chain

Course type Diploma: US\$40.00 or Subscription Model

This course is intended to help you understand how international logistics contributes to climate change and the regulatory measures taken by companies, in collaboration with governments, to mitigate threats of global warming and implement a way forward via international agreements.

Knowing the causes and effects of climate change can help you understand how your business activities may be detrimental and how these may be measured and managed in a manner that is in the best interests of your business.

Transport Logistics Contracts, Insurance, Liability and Risk

Course type Diploma: US\$40.00 or Subscription Model



In this course you will examine the various risks and liabilities associated with transport logistics contracts. You will also study the different types of insurance policies available to protect against these risks, including marine cargo insurance policies and general liability insurance.

In addition, the course will cover sales and service contracts, international trade documentation, International Freight Forwarder standard terms and conditions, and the legal aspects of transport logistics contracts, including the importance of compliance with international regulations and the consequences of non-compliance.

Information and communication technologies in international freight forwarding

Course type Diploma: US\$40.00 or Subscription Model

The course provides an understanding of the role of technology in modern supply chain management. The course starts with an introduction to information and communication technology, including its impact on businesses and how it affects the global supply chain. You will learn about the fundamentals of computers and their environments, the use of data, information, and knowledge in international supply chains.

You will learn about the principles of networking and data sharing, including the use of web apps and telecommunications in the supply chain. Other topics covered in the course include electronic data interchange and value-added networks, barcoding and similar technologies, eCommerce, and an introduction to cybersecurity.



5. The industry courses catalogue available within Subscription Model Pricing

5.1 Induction level courses

Basic Supply Chain Math	Course type Industry short: Free or Subscription Model	
Get acquainted with the basics of calculating cargo dimensions, mass, weight, or volumetric weight for international shipments.		
Geography For Supply Chain Logistics	Course type Industry short: Free or Subscription Model	
Learn your way around the globe and understand how geography influences the global supply chain using the main ports as your guide.		
Introduction to global supply chain security	Course type Operator Level short course: US\$8.00 or subscription	
Understand regulatory bodies responsible for, and programs that manage security in the global supply chain.		
Incoterms® 2020 Introduction	Course type Operator Level short course: US\$8.00 or subscription	
Build your understanding of the methodology of Incoterms® 2020 and how they apply to buyers and sellers.		
Introduction to logistics and supply chain management	Course type Operator Level short course: US\$8.00 or subscription	
This course provides an introduction to logistics and supply chain management.		
The basics of ocean freight forwarding	Course type Operator Level short course: US\$8.00 or subscription	
Understand the basics of sea freight forwarding including the role of shipping in international trade, shipping lines, and ocean vessels.		
The basics of international port operations	Course type Operator Level short course: US\$8.00 or subscription	
This course addresses the roles and functions of a shipping port and its relationship with the global supply chain.		



The Basics of Air Cargo Forwarding	Course type Operator Level short course: US\$8.00 or subscription
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The air cargo industry has many rules and regulations and terms that are difficult to understand. Learn the basics of air cargo forwarding for free.

	Course type
Basic Warehouse Operations	Operator Level short course: US\$8.00 or subscription
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Learn warehouse operations fundamentals: types, processes, features, putaway, storage, receiving, picking, dispatch, cross-docking, and equipment.

	Course type
Warehousing 101	Operator Level short course: US\$8.00 or subscription

This course is used to assist learners understand the basic concepts and processes used within Warehousing

5.2 Air freight Forwarding short courses

	Course type
Air cargo classification rates and charges	Operator Level short course:
	US\$8.00 or subscription

Air cargo operations are a major component of the world's export and import transportation services and continue to grow at rates exceeding any other transportation mode.

This course will provide you with valuable insights into the classification and pricing of air cargo. You will learn about chargeable weight, all the specifics of freight rates and how the airline and forwarder negotiate their rates and contracts.

	Course type
Air cargo documentation including the AWB	Operator Level short course:
	US\$8.00 or subscription

The understanding of international security conventions, policies, and regulations are paramount to the mitigation and risk management in relation to security and safety in International Freight Forwarding and the greater supply chain.

This micro course is designed to cover a brief overview of the aspects an operator with a logistics, international forwarding or brokerage business should understand to know where to find information about international security programs.



Introduction to airfreight consolidations

shipment.

Course type
Operator Level short course:
US\$8.00 or subscription

Consolidating cargo for air transport is not simply pack it, ship it, and it's done. More often than not a single consignment won't fill an aircraft's cargo hold on its own. Saving money on unused space requires skill in consolidating cargo from multiple buyers or consignees into one full

You have to know what commodities can be shipped together and what can't. You also need to know what hazards any shipment might cause another neighboring consignment and what needs to be packed on the bottom that's heavier than what needs to be packed on top that's lighter.

Air cargo aircraft and unit load devices (ULDs)

Course type Operator Level short course: US\$8.00 or subscription

Air cargo operation is currently outgrowing every other mode of transportation involved in the export and import of goods around the world. For this reason alone, sound knowledge and skill set in this burgeoning area will take you far.

This course will equip you with just that; priceless insights into air cargo, and how it's transported. You'll learn about the many different aircraft used for global air freight and the packing options available for each.

Understanding Air Chartering

Course type
Operator Level short course:
US\$8.00 or subscription

Gain valuable insights into this common practice and familiarize yourself with the roles of the carrier, forwarder, and charter broker.

Course learning includes the types of aircraft used for chartering air freight around the world as well as the types of cargo suited to this mode of transport. Lastly, the curriculum explores the costing methods involved in chartering air freight services.

Commercial and operational impact of COVID 19 on airfreight forwarding

Course type
Operator Level short course:
US\$8.00 or subscription

Secure valuable insights into the changes to the air cargo industry which were caused by the COVID-19 pandemic.



5.3 Sea freight Forwarding short courses

Sea Transport Bills of Lading	Course type Operator Level short course:
	US\$8.00 or subscription

Bill of Lading is one of the most important documents in international trade. It plays a vital role in ensuring the smooth and secure movement of goods from one port to another, facilitating trade and commerce across the globe.

This course will provide you with a comprehensive understanding of the purpose and function of the Bill of Lading in sea transport, the different types available, and how to use them effectively in your international trade transactions.

		Course type
Ship types, their features, and cargoes	Ship types, their features, and cargoes	Operator Level short course:
		US\$8.00 or subscription

This course provides a comprehensive understanding of major ships, their sizes, cargos, in global seaborne trade.

It covers the structural and functional elements of cargo ships, different tonnage measurements, and their application in ship classification.

	Course type
Packaging in logistics	Operator Level short course:
	US\$8.00 or subscription

Packaging is a vital component of the logistics shipment process. Products need to be preserved and protected in order to reach their destination in perfect condition. Packaging is also used to position, differentiate, and sell the product, using materials that comply with regulations.

Packing containers in accordance with the CTU code	Course type Operator Level short course: US\$8.00 or subscription
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This course covers the CTU Code as it relates to packing goods for multi-transportation in cargo transport units. It includes selection of appropriate CTUs and the checks required before and after packing.

5.4 General Import and Export Freight Forwarding air and sea combined

Export Financing	Course type Operator Level short course: US\$8.00 or subscription
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This course focuses on one of the most important traditional methods of payment for international trade transactions – Documentary Letters of Credit (DLC), also referred to as simply Letters of Credit or LC.



Introduction to US Export Controls

Course type
Operator Level short course:
US\$8.00 or subscription

This course is an overview of the types of controls and procedural requirements imposed by the US governments and certain other export-related activities and parties. Coverage includes the respective export-related responsibilities and regulatory requirements of the various agencies

US Export Administration Regulations License Exceptions

Course type
Operator Level short course:
US\$8.00 or subscription

Learn under what conditions you do not need an export license.

Understanding Free Trade Agreements

Course type
Operator Level short course:
US\$8.00 or subscription

Describes the different types / levels of FTA (unilateral, bilateral and multilateral, regional, special, customs unions, common markets, economic union)

Freight forwarder greenhouse gas emissions reduction strategy

Course type
Operator Level short course:
US\$8.00 or subscription

Implementing an Emission Reduction Strategy requires a technical understanding of emissions and a grasp of how new business practices take root in an organization.

In this short course, James Hookham, Chairman of the Global Shippers Forum, provides an overview of:

- how organizations create accountability and sustain change
- measuring and monitoring emissions
- · reporting to stakeholders on emission benchmarks and targets

The course will cover additional challenges for international logistics businesses, including accounting for emissions generated by third parties and off-site emissions.

Introduction to Air and Sea Containerization, Packing and Stowage of Cargo

Course type Operator Level: US\$30.00 or Subscription

*Please note this short course has been extracted from the longer "Plan for International Trade" Course. (Listed below)

Hands-on practical knowledge for dealing with cargo containerization applications for both air and sea transport.

You will learn how and why cargo is packed and stowed for containerized transport, and the container options for each transport mode.



Introduction to International Forwarding and Freight Calculations

Course type
Operator Level: US\$30.00 or
Subscription

*Please note this short course has been extracted from the longer "Plan for International Trade" Course. (Listed below)

The information covered in this course will provide you with hands-on practical knowledge of how cargo is moved by air and by sea.

Content includes a review of air services and sea freight shipment types and services, and an introduction to containerization. You will also learn the skills and knowledge necessary to calculate air and sea freight amounts for cargo.

Introduction to International Trade and Evaluating Methods

Course type Operator Level: US\$30.00 or Subscription

*Please note this short course has been extracted from the longer "Plan for International Trade" Course. (Listed below)

It's easy to be confused by the sheer volume of contributing factors that must be considered during any international shipment. This is why good planning, cooperation, and communication between internal and external stakeholders are important at every stage of the supply chain.

Planning for international trade requires not just skills but to evaluate your options regarding the movement and distribution of cargo. This short course is your first step.

Plan for International Trade

Course type
Operator Level: US\$3

If preferred this course can be taken in three specific short course topics (as shown above)

Operator Level: US\$30.00 or Subscription

The learnings you'll take away will assist you to effectively plan for the international trade of goods by air and sea transport, from both a physical and associated documentation perspective, and how to evaluate your options when planning for the movement and distribution of cargo.

Content covered includes the evaluation of international methods of transport, an introduction to international forwarding and freight calculations, and an introduction to containerization and packing.

Safe Container Loading Practices

Course type Operator Level: US\$30.00 or

Subscription

Understand the global implications of incorrect container loading and industry's role in ensuring they maintain best practice procedures. Note while much of the content contains global information including the ICU code, the Australian National Heavy Vehicle Regulations are described. This course has six subjects.



Risk management approach in the supply chain (for managers)

Course type

Operator Level: US\$8.00 or

Subscription

This course addresses how to manage risk and reduce the growing occurrence of accidents due to a lack of shipment and handling preparations.

Understanding Cargo Tracking

Course type

Operator Level: US\$8.00 or

Subscription

Customers appreciate the reassurance of knowing that they have the ability to track and locate their shipment's progress at any given point and time of the transit journey from beginning to end.

This course provides the reasons why shippers and importers need to know the status of cargo, explains the elements of a tracking system and the value of quality data, and how effective cargo tracking systems can assist manufacturers, traders, and service providers to create a resilient, competitive, and profitable supply chain.

Understanding International Freight Consolidation

Course type

Operator Level: US\$30.00 or

Subscription

'Understanding International Freight Consolidation' defines the service offered by shipping companies and freight forwarders together with the various devices involved in grouping shipments into solitary loading devices to reduce costs and improve transportation methods.

The course also covers methods for assembling multiple smaller shipments into one shipment for better security and more cost-efficient freight rates.

Stop using the incorrect Incoterms® 2020

Course type

Operator Level: US\$8.00 or

Subscription

This course addresses the incorrect us of the FAS, FOB, CFR, and CIF Incoterms® 2020 rules in international trade, understanding the correct application of these term will allow you to keep control over consignments and potentially reduce costs.

The most commonly used Incoterms® 2020

Course type

Operator Level: US\$8.00 or

Subscription

This course is focused exclusively on EXW, FCA, CPT, CIP, DAP, DPU, and DDP rules, each term is defined in detail, and the place of delivery and risk transfer explained. Contract of carriage, customs formalities, insurance, and documentation requirements, and the seller's and Buyer's main obligations made clear.



	Course type
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	Subscription

This course offers a comprehensive guide to navigating the complex world of wine exportation. From understanding wine origins and certifications to mastering labeling requirements and pricing strategies, this course equips you with the essential knowledge and skills needed to succeed in the global wine market.

5.5 Logistics, distribution and warehousing

Warehousing and inventory management in logistics	Course type Operator Level: US\$8.00 or Subscription
Logistics services center around warehousing and distribution. Learn about the various roles in the logistics chain and the inventory they manage.	
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Information handling and automation in logistics	Operator Level: US\$8.00 or Subscription
	Cubscription

Information and automation. Learn how technology can accelerate certain processes in the global supply chain and help satisfy customer demand.

Packaging in logistics	Course type Operator Level: US\$8.00 or Subscription
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Learn about the various types of packaging in logistics and their importance in ensuring cargo always reaches its destination in perfect condition.

	Course type
Modes of transportation in logistics	Operator Level: US\$8.00 or Subscription
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Transportation plays a crucial role in the logistics chain. This course explains the modes of transportation, and containerization options available.

Third-party logistics structures and functions Course type Operator Level: US Subscription

Interested in all things logistics? This introduction to third-party logistics covers purchasing, packing, transportation, and warehousing.

Basic warehouse operations	Course type Operator Level: US\$8.00 or Subscription
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Learn the fundamentals of warehouse operations, including the main types and attributes of warehouses, warehouse operational processes, and features and functions of key areas. Dive into the specifics of put away, storage considerations, receiving, picking, dispatch, and cross-docking processes, and familiarize yourself with the various types of manual handling equipment used in warehouses.

Warehouse management - A guide to ABC Inventory Analysis

Course type

Operator Level: US\$8.00 or

Subscription

Discover the role of ABC Inventory Analysis within warehouse management and how to complete a basic analysis with our step-by-step guide.

Warehouse Management: A Guide to Cycle Counts

Course type

Operator Level: US\$8.00 or

Subscription

Learn the importance of cycle counting in warehouse inventory management the methods available, and the steps involved.

Good Distribution practices

Course type

Operator Level: US\$4.00 or

Subscription

Learn how to operate within the quality warranty system that governs the purchase, storage and export of pharmaceuticals. Manage your compliance and learn about your obligations.

Understanding Reverse Logistics

Course type

Operator Level: US\$4.00 or

Subscription

Reverse logistics refers to the process of managing the flow of products or materials from their point of consumption back to their point of origin. Reverse logistics operates in the opposite direction of traditional forward logistics, which focuses on moving products from manufacturers to consumers.



Recommended Warehouse Operating Standards	Course type Operator Level: US\$8.00 or Subscription
Learn how to optimize warehouse operations through SOPs, matrices, and standards for enhanced efficiency.	
Warehouse management - performance measurement	Course type Operator Level: US\$8.00 or Subscription
Learn what to measure to manage warehouse operations efficiently and effectively.	

5.6 EU specialized courses

New Demands of the EU's Import Control System (ICS2)	Course type Operator Level: US\$8.00 or Subscription
Learn about the current iteration of ICS - the EU's pre-arrival security and safety program of risk-based customs control.	
The EU Common Customs Tariff (CCT)	Course type Operator Level: US\$280
Learn how to navigate EU customs regulations effectively, understanding the EU customs tariff (CCT) and indirect taxation in the 27 EU Member States.	
Authorized Economic Operator	Course type Operator Level: US\$220

Any company involved in the international supply chain and regardless of its size can apply for Authorized Economic Operator status. Applying for this status will require meeting a series of criteria under the Union Customs Code (UCC) to the satisfaction of the national customs regulator. There are also ongoing requirements to maintain AEO status. This course will cover minimum requirements and best practice in demonstrating consistent compliance with customs and tax rules as well as the benefits of preferential treatment within the EU customs system.

5.7 General Import and Export Freight Forwarding and Customs combined (Australia only)

	Course type
Introduction to AU Export Controls	Manager Level: US\$8.00 or
	subscription



Learn how AU Export Controls shape regulations, ensuring compliance and ethical practices in exporting activities.

Understanding the export declaration process

Course type

Operator Level: US\$30.00 or

subscription

This course details the procedures, processes, and strategies involved in preparing an Export Declaration for Australian exports.

Understanding the export declaration process excluding the **AHECC classification**

Course type

Operator Level: US\$30.00 or

subscription

Learn the procedures, processes, and strategies involved in preparing an Export Declaration (excluding AHECC classification) for Australian exports.

Basics of import cargo reporting

Course type

Manager Level: US\$8.00 or

subscription

Learn the basic rules relating to the lodgment of a cargo report within the ICS.

Understanding cargo status diagnostics

Course type

Manager Level: US\$8.00 or

subscription

Learn how to secure a 'cleared' status for cargo the Integrated Cargo System.

Fundamentals of the Maritime Industry (Australia)

Course type

Operator Level: US\$30.00 or

subscription

Gain a comprehensive understanding of shipping for application in many transport and logistics organizations.

Introduction to shipping (Australia)

Course type

Operator Level: US\$30.00 or

subscription

An introduction to the roles and functions of the shipping industry and the responsibilities of organizations, companies, and agencies that support it.

Reefer Cargo Handling (Australia)

Course type

Operator Level: US\$30.00 or

subscription

This course covers the many elements that make the logistics of chilled and frozen cargoes a unique and important sector of the shipping industry.

Introduction and impact of unsafe container loading practices

Course type

Operator Level: US\$8.00 or

subscription



This course introduces the implications of incorrect container loading including landside and vessel unsafe loading practices and industry's role in ensuring they understand their role in compliance. The subject also includes several videos and case studies to assist operations and management.

International organisations and conventions for safe transport

Course type
Manager Level: US\$8.00 or
subscription

This subject is the third part of the "Understanding best practice in safe container loading" course that introduces the international conventions that influence the creation of Laws and Regulations relating to the safe transport of containerized cargo for signatory countries. It also describes the organizations around the world that administer the regulations.

Heavy Vehicle National Law and Chain of Responsibility Law

Course type Manager Level: US\$8.00 or subscription

The subject introduces details of Heavy Vehicle National Law and Chain of Responsibility legislation. It defines the primary duty and responsibilities under the law as well as policies, contractors, monitoring and training requirements

Practical application of Heavy Vehicle National Law and Chain of Responsibility

Course type Manager Level: US\$8.00 or subscription

The subject introduces details of the practical application of the Heavy Vehicle National Law and Chain of Responsibility legislation. It describes the risk management principals and the application of safety management systems within the supply chain.

Packing and Minimising Risk for containerised cargo transport

Course type Manager Level: US\$8.00 or subscription

The subject addresses the practical application packing and minimising risk for containerised cargo transport by describing the various codes in operation for container packing and the cargo considerations for packing and transporting loads.

Truck Rollover Prevention

Course type Manager Level: US\$8.00 or subscription

The subject addresses the practical application preventing truck rollover due to poor container packing or loading in particular loose of badly packed cargo, too high a centre of gravity and a lack of awareness of the cargo and its correct packing requirements

How to classify parts and accessories

Course type Manager Level: US\$8.00 or subscription

Need a refresher on the classification of parts and accessories? This course provides a definitive update on this complex area of the tariff.

Treatment of commissions in valuation

Course type Manager Level: US\$8.00 or subscription



Learn how the customs valuation provisions in Australia treat commissions.

Treatment of Royalties and Licence Fees

Course type

Manager Level: US\$8.00 or

subscription

Learn how the customs valuation provisions in Australia treat royalties and licensee fees.

Promote Compliance and Advise on Taxes and Duties

Course type

Manager Level: US\$30.00

subscription

Compliance, compliance, compliance! Get up to speed on the rules and regulations governing international trade, taxes, and duties.

Market Goods and Services Internationally

Course type

Operator Level US\$20.00

How to select appropriate marketing activities for international customers, how to implement marketing activities, and monitor and review performance.

5.8 General Accounting courses

Accounting and business finance - Handling accounts
receivable transactions

Course type

Operator Level US\$8.00 or subscription

Understand what you need to do when a customer pays you, the importance of matching transactions, and why it's essential to keep records up to date.

Accounting and business finance - Introduction to Accounts Receivable

Course type

Operator Level US\$8.00 or

subscription

Develop your understanding of the process of collecting outstanding receivables, managing relationships, reporting and handling disputes.

Accounting and business finance - Managing outstanding invoices

Course type

Operator Level US\$8.00 or

subscription

Develop your understanding of the process of collecting outstanding receivables, managing relationships, reporting and handling disputes.

Accounting and business finance - Managing outstanding transactions

Course type

Operator Level US\$8.00 or

subscription



Learn about the more complex receivables accounting transactions, the recommended methods of handling them, and the importance of a clear audit trail.

Accounting and business finance fundamentals – Cash versus Accrual Accounting

Course type Operator Level US\$8.00 or subscription

If you're new to accounting, heads up, there are two types: Cash Accounting and Accrual Accounting. Learn both methods to best service your needs.

Accounting and business finance fundamentals – Depreciation and Amortization

Course type
Operator Level US\$8.00 or subscription

Chances are you probably know the term Depreciation, but not Amortization. Learn the difference between them and how they're both used in accounting.

Accounting and business finance fundamentals - How accounting works

Course type
Operator Level US\$8.00 or subscription

If you need basic accounting skills to calculate monthly income, expenses, assets, and liabilities; you can't go past this great introductory course.

Accounting and business finance fundamentals - The Balance Sheet

Course type
Operator Level US\$8.00 or subscription

Learn what's required to prepare financial balance sheets: handy information for determining company assets and liabilities for a specific date.

Accounting and business finance fundamentals – The Cash Flow Statement

Course type
Operator Level US\$8.00 or subscription

Wondering about the purpose of a Cash Flow Statement or how it differs to a Cash Flow Forecast? This fundamental course will set you straight.

Accounting and business finance fundamentals - The Profit and Loss Account

Course type
Operator Level US\$8.00 or
subscription

The Profit & Loss Account is used to help businesses manage finances and measure performance. Learn the terms used and unlock their meaning.



6. Corporate Compliance Courses – Global and Australia (not part of subscription model)

6.1 Corporate Compliance courses – Global

Introduction to Privacy and Data Protection	Course type Operator Level US\$20.00	
Learn how to navigate privacy laws, classify personal data, and ensure lawful processing for effective data protection.		
Cyber attack prevention - Phishing	Course type Operator Level US\$20.00	
Explore how phishing works, the many types of phishing attacks, and how to avoid becoming a victim using STALL, a simple way to spot fraudulent emails		
Cyber Security Awareness	Course type Operator Level US\$20.00	
Understand the implications of a cyber security breach and best practice for preventing cyber attacks.		
Fraud and Corruption Awareness	Course type Operator Level US\$20.00	
Learn how to recognize and respond to fraud, corruption, and bribery within your organization.		
Whistleblowing rights and responsibilities	Course type Operator Level US\$20.00	
Know your rights and responsibilities under the Australian whistleblowing regulations		
Implement Workplace Information Systems	Course type Operator Level US\$20.00	
This course will enable learners to understand the successful design, delivery, and deployment of workplace information systems in their organization.		
Modern Slavery Compliance Course	Course type Operator Level US\$20.00	
This course provides an overview of what modern slavery is, and the actions we must all take in order to eradicate modern slavery in our supply chain.		



	Course type
Professional Workplace Behavior	Operator Level US\$20.00

This course provides guidance to employees so they can understand their rights and obligations in contributing to a safe and respectful workplace

Professional Workplace Behavior for Managers Course type Operator Level US\$20.00

The Professional Workplace Behavior for Managers course provides information on how to create a safe, productive, and respectful work environment.

	Course type
The Networked Workplace	Operator Level US\$20.00

The Networked Workplace provides guidance on how to manage Internet usage in your workplace and minimize risk of misuse and/or inappropriate conduct.

6.2 Corporate Compliance courses – Australia

	Course type
Chain of Responsibility	Operator Level US\$30.00

When it comes to Chain of Responsibility (CoR) legislation, compliance is key.

Learn all you need to know to ensure that your actions or those of your employees will help avoid actions, inactions, or demands involving transport tasks that could breach Heavy Vehicle National Law.

This course comes highly recommended for managers through to operational employees, from transport operators, exporters, importers, customs brokers to freight forwarders, and supply chain professionals.

	Course type
Security Programs in Australia	Operator Level US\$20.00

Explore Australia's land, sea, and air transport landscape and gain insights into the programs that govern transport security.

	Course type
Transport safety in Australia	Operator Level US\$20.00

Learn what programs govern transport safety in Australia and develop an understanding of their compliance requirements.

Course type



Australian Border Force Audits	Operator Level US\$20.00	
What to do and what not to do during an ABF audit.		
Understanding the Australian Trusted Trader Program	Course type Operator Level US\$20.00	
Develop a thorough understanding of the Australian Trusted Trader Program, learn how the program works, its benefits, and plans for the future.		
Australian Privacy Law	Course type Operator Level US\$20.00	
The Privacy course covers Australian privacy laws, including your obligations when collecting and managing sensitive information.		
Australian Consumer Law	Course type Operator Level US\$20.00	

Compliance with the Australian Consumer Law (ACL) is important for every business, and everyone needs to understand the risk areas.

The main legislation is the Australian Consumer Law which is contained in the Competition and Consumer Act 2010. Breaches of the ACL can easily result in massive costs for the business, including multi-million dollar penalties, as well as causing damage to the reputation and brand of the business.

This program will help you understand the main risks, how to manage them properly, and how to conduct business in a way that helps to ensure compliance with the ACL.



7. Australian Biosecurity and Customs Compliance

Approved Arrangement Accreditation for AA Accredited Persons	Course type Operator Level US\$ 52.00
This course provides the skills and knowledge required for you to undertake your role as an Accredited Person within a DAFF Approved Arrangement.	
Comply with biosecurity border clearance - TLIXOO08	Course type Operator Level US\$112.00
This course has been approved by DAFF as the pre-requisite course for anyone seeking to become accredited persons for AAs 19.1 and 19.2.	
Section 77G depots and Section 79 licensed warehouses – Obligations in dealing with goods subject to ABF control	Course type Operator Level US\$30.00
This course is designed to meet the requirements for all employees employed by depots licensed in accordance with Section 77G and 79 of the Customs Act.	

Industry Course catalogue 20 January 2025